

Khidmah extends ADJD FM services

Contract includes HVAC, electrical, plumbing, carpentry, painting and civil maintenance for five properties

Khidmah has won an FM contract for five additional properties with Abu Dhabi Judicial Department (ADJD).

Services include HVAC, electrical, plumbing, carpentry, painting and civil maintenance with the help of 23 technicians, three team leaders and one facilities manager.

ADJD project manager, Ahmad Mansour said getting the contract for additional properties in Al Ain was like winning a gold medal for the Khidmah FM team.

"The ideas we implemented and the changes we brought to these properties for ADJD were enormous. It was a great challenge to take over the buildings that were recently renovated by different contractors but the Khidmah FM team managed to handle it very efficiently," he said.

"Our call centre played a major role in receiving the service requests and distributing those to our FM teams, which helped in running smooth maintenance operations. Due to the age of the building and the complex location of different departments and offices, it wasn't easy to get familiarised with the place however with our



Khidmah presents its proposal to Abu Dhabi Judicial Department to provide FM services for five additional properties in Al Ain.

focus and dedication, we were able to cover all the requests we received."

The work varies between ADJD owned buildings and leased ones. In the owned buildings, Khidmah is responsible for maintaining HVAC systems, plumbing works, electrical works, building fabric and painting works. In the leased properties, Khidmah is

responsible for light fittings, sockets, switches and items accidentally damaged by any ADJD employees.

Khidmah will also support ADJD management in managing different contractors on sites and taking over different scope of works.

"Our demonstrated performance, frequent communications and dedicated feedback

system helped us to win the contract for these additional properties," said Abdulla Al Qamzi, MD, Khidmah.

Khidmah originally won a contract with ADJD on July 1, 2010 to manage 19 properties. It now manages 24 properties, an increase of 26%.

These properties are located in Abu Dhabi, Western Region and Al Ain.

Nakheel seeks AED49m in unpaid fees from CDG

Nakheel has asked for AED 49million in unpaid fees and damages from Construction Delivery Group (CDG), claiming the company did not properly maintain more than 1,300 villas on Palm Jumeirah.

CDG originally filed a lawsuit against Nakheel, owned

by Dubai World and Nakheel Asset Management and Property corp, a subsidiary of Nakheel, in the Dubai World Tribunal, in August last year.

CDG was originally hired to provide facility management services to 1,224 villas and 114 "Canal Cove" homes on

the Palm Jumeirah between March 2007 and January last year, but said it did not get its full payment and the contract was wrongfully terminated.

According to reports, Nakheel denied those claims and is now counter suing for damages from CDG, claiming

it did not appropriately repair or report defects in the villas.

It is alleged CDG's failure to properly document problems in the villas meant Nakheel and its subsidiaries could not recover money from the original contractors that built the villas.